



OARRS Account Update and Delegate Reverification Workflow

New process requiring biannual verification of account details and delegates will ensure accuracy and security of OARRS data

Starting September 30, 2020, OARRS users will be prompted to update or confirm their PMP AWAxRE Profile information on a biannual basis. The purpose of this verification requirement is to ensure all OARRS profile information is up-to-date and accurate.

Additionally, OARRS will also be requiring semi-annual confirmation of all linked delegates to protect the security of the patient data in the system.

Emails to account holders indicating they have 45 days to complete this verification process will be sent starting September 30, 2020.

OARRS account holders are strongly encouraged to login to their accounts to verify the required information. Failure to confirm account details and delegates may disrupt user access, including delegate access.

IMPORTANT: This provision will not impact integrated systems where OARRS information is directly accessed via an electronic medical record or pharmacy dispensing system.

For more information on these processes, the Board has developed the following guidance documents:

- Delegate Reverification Workflow: www.pharmacy.ohio.gov/workflow
- OARRS Account Update: www.pharmacy.ohio.gov/accountupdate

Account holders should review these documents for any questions. For any additional questions, account holders should contact the [OARRS Department](#).
